



Suhaonline.com  
PO Box 54462  
London  
E10 9AJ  
Email: returns@suhaonline.com  
Tel: 0208 257 5446

## Return/Exchange Form

Date: Order No: Bill Amount:  
Name: Email:  
Address:  
Postcode  
Home Phone: Mobile:

Please list items you are returning below.

No.	Item Name	Item No.	Size	Quantity	Price	Preferred Option	Reason for return
1						R/E	
2						R/E	
3						R/E	
4						R/E	
5						R/E	

Please list items required for exchange below.

No.	Item Name	Item No.	Size	Quantity	Price
1					
2					
3					
4					

Sub-Total

Postage and Packaging

£8.50

Total

### Terms and Conditions.

Due to health and hygiene issues we will not exchange or refund jewellery or headscarves.

Unused items with labels attached can be returned to suhaonline.com within 7 days of delivery. If labels have been removed or we do not receive the items within 7 days of delivery, the return will not be accepted, and you will be payable for a re-delivery.

Delivery charge is non-refundable. A standard charge of £8.50 will be deducted from the total even if you have received the products with free delivery offer.

**Sale items can only be exchanged**

All items should be sent through Recorded Delivery service offered by Royal Mail. You should bear in mind that the goods are yours until we receive them. The items should be packaged properly and labelled. We **advise you to insure the goods** to their total value.

We will not accept any goods which have been damaged, used or have had the labels removed.

For [full terms & conditions](#) please visit our website.